

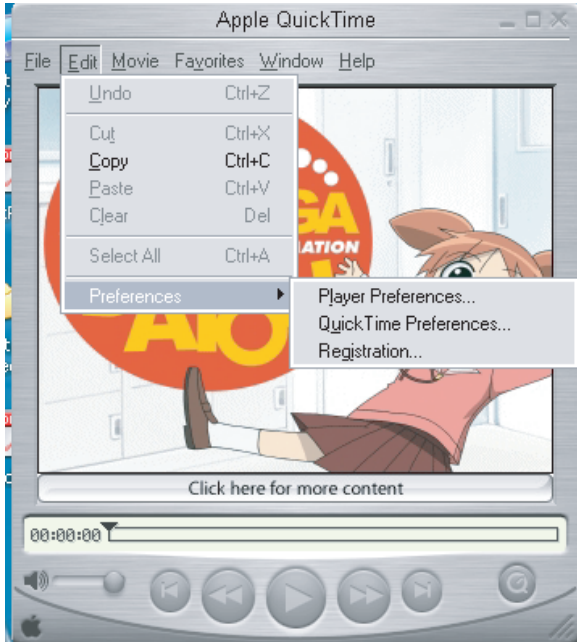
Problem: The sound is unclear " it sounds like the instructor is underwater"

Error/OS: No error. Windows 98, 2000, XP

Product: Adobe Creative Suite Video Workshop
Adobe Photoshop CS Video Workshop
Adobe Illustrator CS Video Workshop
Adobe Indesign CS Video Workshop
Adobe Golive full training
Adobe Acrobat training

Solution:

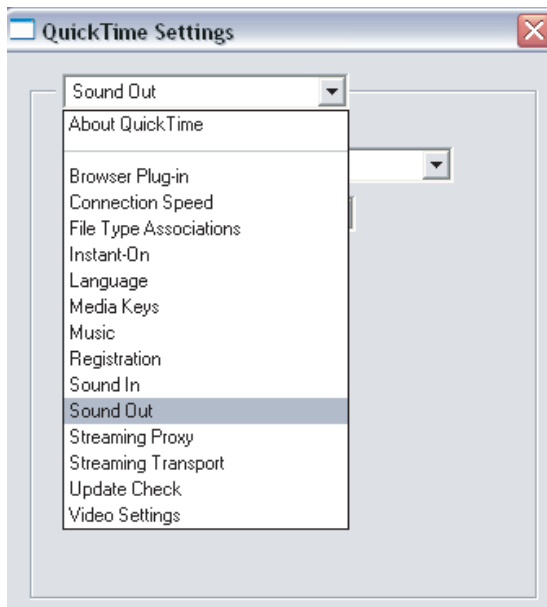
1. Open Quicktime



2. Go to edit preferences - ->quicktime preferences. click on the drop down menu and choose about quicktime. Insure that you Quicktime 5.5 or greater. If not click here to download quicktime 6.5 or download it at www.quicktime.com



3. Go back to the drop down menu and choose sound out



4. Select the second drop down. A list a playback devices are displayed. Select correct sound card. It may take a few tries if there are many choices. (do not choose any that are labeled modem) If you do not see your device try waveout or directsound

